DataTrac Pro for Pocket Pump TOUCH User Manual

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Introduction

Checking System Requirements

Ensure your PC meets minimum requirements for the DataTrac[®] Pro Software.

Operating System	Microsoft® Windows® 7, 8, 8.1, or 10	
Required Software	DataTrac Pro Installer (included with installation)	
Minimum Display Resolution	1024 x 768	
Available Port	USB 2.0	

Checking Hardware Requirements

- USB Bluetooth® Adapter Cat. No. 877-94 for Pocket Pump TOUCH
- Pocket Pump TOUCH Sample Pump Cat. No. 220-1000TC

Getting Started

Connecting Pocket Pump TOUCH to PC

The Pocket Pump TOUCH communicates with a PC via USB Bluetooth connection (dongle) and DataTrac Pro Software (Figure 1). **Note**: USB Bluetooth Adapter Cat. No. 877-94 is the dedicated and required dongle for Pocket Pump TOUCH.

- 1. Insert the USB Bluetooth Adapter (dongle) in a USB port on the PC.
- 2. Download and install the DataTrac Pro Installer. See Downloading/Installing DataTrac Pro Software below.



3. Launch DataTrac Pro. DataTrac Pro will only detect pumps that are powered on. For optimal connection, ensure that pumps are near the PC.

Downloading/Installing DataTrac Pro Software

The DataTrac Pro Installer requires administrator privileges to install properly. DataTrac Pro must be installed separately under the Windows user account of each person who will use the software.

If no Internet connection is available, contact SKC at 724-941-9701 (800-752-8472 U.S. only) to order Cat. No. P87794U (DataTrac Pro Software and User Manual on USB flash drive).

1. Download file located at www.skcinc.com/catalog/datatrac/DataTracProPPT/Setup.exe or on provided flash drive.

- Browse to download folder/flash drive, run the setup file, and follow wizard instructions. If the User Account Control display box appears, enter the administrator user ID and password.
- 3. When installation is complete, DataTrac Pro will launch automatically. Ensure that the dongle remains inserted in a USB port on the PC and pumps are powered **on** when launching and using DataTrac Pro.



Updating DataTrac Pro Software

Launch DataTrac Pro Software. DataTrac Pro will scan automatically for available online updates. If an update is found, the user will be asked to install now, install later (user will be prompted to update each time DataTrac Pro is launched), or ignore (user will be directed to an Update Available link on the Help page).



During the update, the DataTrac Update box (above) will display a progress bar; when the download is complete, DataTrac Pro will launch automatically.

Uninstalling DataTrac Pro Software

- 1. Access the Windows Control Panel on the PC.
- 2. Select Programs (Programs and Features in Windows 7).
- 3. Select DataTrac Pro for Pocket Pump TOUCH.
- 4. Click Uninstall.

Using this Manual

This manual provides graphical guidance to the user. Areas on screens that require user action are highlighted or . Corresponding text descriptions/details are highlighted in a matching color.

Interacting with DataTrac Pro Software Screens

Click tabs and buttons with mouse to activate or select items. Click in boxes and type using keyboard to enter required information.

Setting Display Preferences for DataTrac Pro

Before using DataTrac Pro, open the DataTrac Unit Display box to select display preferences for DataTrac Pro and set STP criteria (if required).

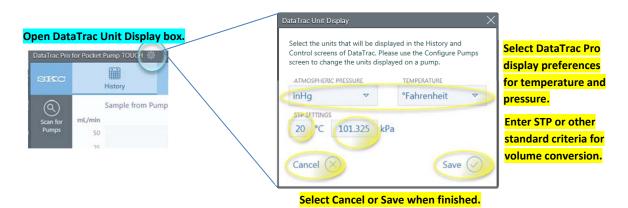


Figure 2. DataTrac Pro Unit Display Box

Using DataTrac Pro Software

Ensure that USB Bluetooth Adapter is inserted in USB port on PC. Pumps must be powered on to be detected by DataTrac Pro. For optimal connection, ensure that pumps are near the PC. Once communication is established between the PC and the pumps, the pumps will be kept in a wakened state until powered off.

Downloading/Managing Sampling History History Tab

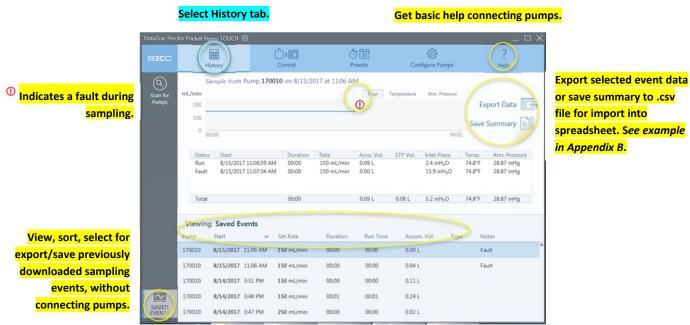


Figure 3. History Tab Prior to Pump Connection

Detecting Pumps



Pumps must be powered on to be detected by DataTrac Pro. For optimal connection, ensure that pumps are near the PC.

Once launched, DataTrac Pro scans for pumps connected by Bluetooth to the PC. Detected pumps are displayed as an icon and serial number in the Pump Display Bar. If pumps do not appear automatically in the bar, click Scan for Pumps.

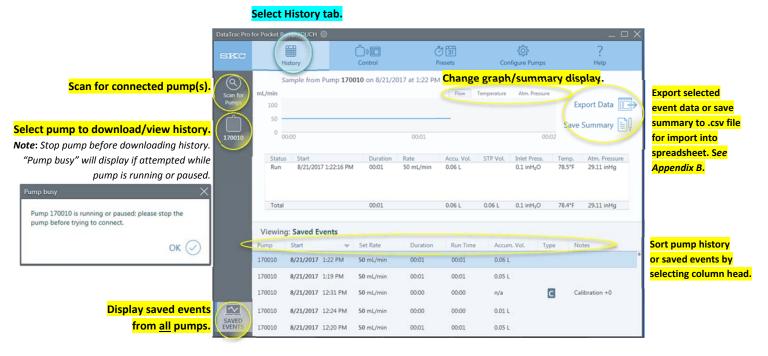


Figure 4. History Tab Displaying Connected Pumps

Controlling the Pump Control Tab



Figure 5. Display Before Run is Clicked

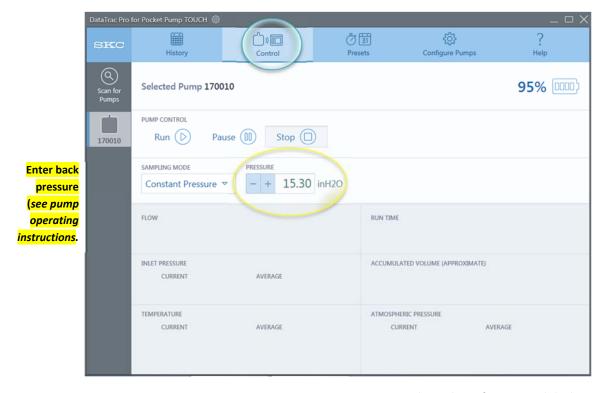


Figure 5a. Constant Pressure Mode Display Before Run is Clicked



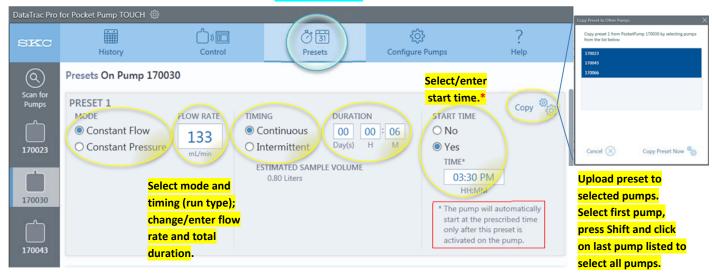
Figure 6. Display After Run is Clicked

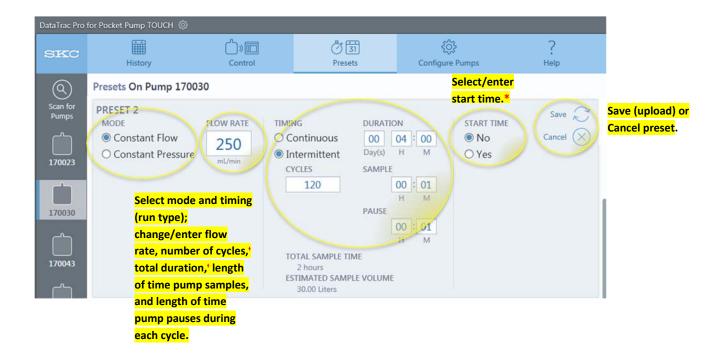
Programming and Uploading Sample Presets Presets Tab

Stop pump before programming presets. "Pump busy" will display if attempted while pump is running or in pause.



Select Presets tab





† These values are calculated based on the numbers entered. Changing one value will cause the other value to change.

Figure 7. Examples of Continuous and Intermittent Run Presets

Configuring Pumps/Updating Firmware Configure Pumps Tab



Stop pump before configuring pumps or updating firmware.

Updating Firmware

 Before updating firmware, ensure that the pump is powered on but not running or in pause and the PC is running from AC power. The "Pump busy" box will display if an update is attempted while the pump is running or in pause.



- 2. Click the Update Firmware button. The File Open dialog box will display. Select the firmware file provided there by SKC.
- 3. The firmware update process will begin and may take up to 30 minutes. During this time, do not move the pumps from Bluetooth range or power off the PC.

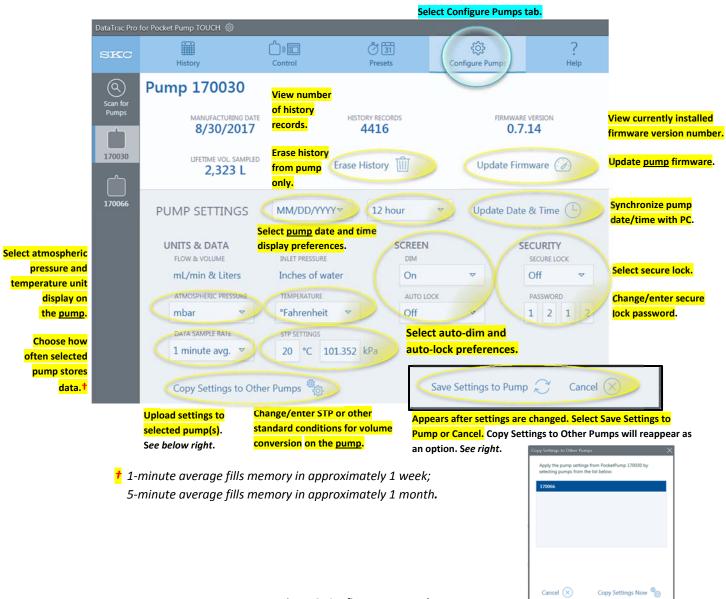


Figure 8. Configure Pumps Tab

Troubleshooting

Issue	Possible Solutions
I am having difficulty connecting to pump(s).	1. Ensure that USB Bluetooth Adapter is inserted in USB port on PC and that pump is powered on and near Bluetooth Adapter. 2. Relaunch DataTrac Pro and click Scan for Pumps button in Pump Display Bar. 3. Close DataTrac Pro, remove and reinsert Bluetooth Adapter, and relaunch DataTrac Pro. 4. Restart PC.
I keep getting a Pump busy box when I click in the Pump Display Bar or the History, Presets, and Configure Pumps tabs. Pump busy Pump 10004 is running or paused: please stop the pump before trying to connect. OK	The pump is running or in pause. Stop the pump to access History, Presets, and Configure Pumps functions.
This Operation failed box appeared on my PC. Operation failed An unexpected error occurred communicating with pump 10004. (The port is closed.) OK	1. Ensure that USB Bluetooth Adapter is inserted in USB port on PC and that pump is powered on and nearby. 2. Check AC power connection. 3. Relaunch DataTrac Pro and click Scan for Pumps button in Pump Display Bar. 4. Close DataTrac Pro, remove and reinsert USB Bluetooth Adapter, and relaunch DataTrac Pro.
Pump stopped responding box appeared on my PC. Pump stopped responding Pump 170010 stopped responding OK	Select pump again. If pump does not respond, relaunch DataTrac Pro. Ensure that pump is powered on before relaunching.

Software Notes

Version What's New
V.1.2.6 -Issue version

Appendices

Appendix A

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EXPORT CONTROLS

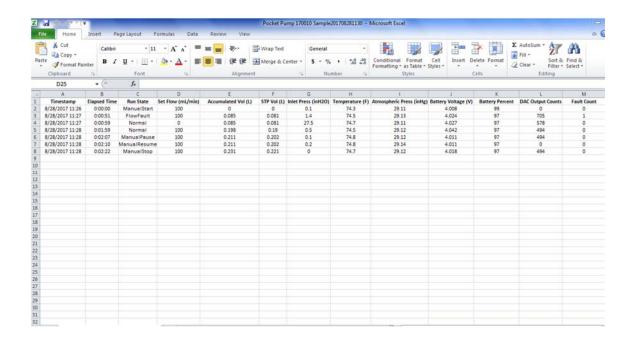
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Appendix B

Exported Sample Event Data Imported into Microsoft Excel





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